



NORTH WINGFIELD PRIMARY
& NURSERY ACADEMY™

Intimate Care Policy

Approving Body	Headteacher
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Version	1.4
Supersedes Version	1.3
Review Date	September 2027
Further Information/Guidance	Keeping Children Safe in Education (2023) Working together to safeguard children (2018) SEND Policy

Statement of intent

North Wingfield Primary & Nursery Academy takes the health and wellbeing of its pupils very seriously. As described in the Supporting Pupils with Medical Conditions Policy, the school aims to support pupils with physical disabilities and illnesses to enable them to have a full and rich academic life whilst at school.

The governing board recognises its duties and responsibilities in relation to the Equality Act 2010, which states that any pupil with an impairment affecting their ability to carry out normal day-to-day activities must not be discriminated against.

Pupils will always be treated with care and respect when intimate care is given, and no pupil will be left feeling embarrassed.

1. Definitions

- 1.1. For the purpose of this policy, intimate care is defined as any care which may involve the following:
 - Washing
 - Touching
 - Carrying out an invasive procedure
 - Changing a child who has soiled themselves
 - Providing oral care
 - Feeding
 - Assisting in toilet issues
 - Providing comfort to an upset or distressed pupil
- 1.2. Intimate care tasks are associated with bodily functions, body products and personal hygiene that demand direct or indirect contact with, or exposure of, the genitals.
- 1.3. Examples of intimate care include support with dressing and undressing (underwear), changing incontinence pads, nappies or medical bags such as colostomy bags, menstrual hygiene, helping someone use the toilet, or washing intimate parts of the body.
- 1.4. Pupils may be unable to meet their own care needs for a variety of reasons and will require regular support.

2. Health and safety

- 2.1. The Health and Safety Policy lays out specific requirements for cleaning and hygiene, including how to deal with spillages, vomit and other bodily fluids.
- 2.2. Any member of staff that is required to assist a pupil with changing a medical bag will be trained to do so and will carry out the procedure in accordance with that training.
- 2.3. Staff will wear disposable aprons and gloves while assisting a pupil in the toilet or while changing a nappy, incontinence pad or medical bag.
- 2.4. Soiled nappies, incontinence pads and medical bags will be securely wrapped and disposed of in the appropriate bin.
- 2.5. Where one pupil requires intimate care/toileting, nappies, incontinence pads and medical bags will be disposed of in a yellow bin.

3. Staff and facilities

3.1. Staff members who provide intimate care are trained to do so and are fully aware of best practice. Suitable equipment and facilities will be provided to assist pupils who need special arrangements following assessment from a physiotherapist or occupational therapist. This may include the following:

- Adjustable bed
- Changing mat
- Non-slip step
- Cupboard
- Adapted toilet seat or commode seat
- Hoist
- Swivel mat
- Disposable gloves/aprons
- Nappies, pads and medical bags
- Tissue rolls (for changing mat/cleansing)
- Supply of hot water
- Soap
- Barrier creams
- Antiseptic cleanser for staff
- Antiseptic cleanser for the changing bed/mat
- Clinical waste bag
- Spillage kit

3.2. The school has three extended disabled toilet facilities with a washbasin which include two changing areas.

3.3. Mobile pupils will be changed while standing up.

3.4. Pupils who are not mobile will be changed on a purpose-built changing bed or changing mat on the floor.

3.5. Staff will be supported to adapt their practice in relation to the needs of individual pupils, taking into account developmental changes such as the onset of puberty or menstruation.

4. School responsibilities

- 4.1. Arrangements will be made with a multi-agency to discuss the personal care needs of any pupil prior to them attending the school.
- 4.2. Pupils who require intimate care will be involved in planning for their own healthcare needs wherever possible.
- 4.3. In liaison with the pupil and parents, an individual intimate care plan will be created to ensure that reasonable adjustments are made for any pupil with a health condition or disability.
- 4.4. Regular consultations will be arranged with all parents and pupils regarding toilet facilities.
- 4.5. The privacy and dignity of any pupil who requires intimate care will be respected at all times.
- 4.6. A qualified member of staff will change the pupil, or assist them in changing themselves if they become wet, or soil themselves.
- 4.7. Any pupil with wet or soiled clothing will be assisted in cleaning themselves and will be given spare clothing, nappies, pads, etc., as provided by the parents.
- 4.8. Members of staff will react to accidents in a calm and sympathetic manner.
- 4.9. Arrangements will be made for how often the pupil should be routinely changed if the pupil is in school for a full day, and the pupil will be changed by a designated member of staff.
- 4.10. A minimum number of changes will be agreed.
- 4.11. The family's cultural practices will always be taken into account for cases of intimate care.
- 4.12. Where possible, only same-sex intimate care will be carried out.
- 4.13. Parents will be contacted if the pupil refuses to be changed, or becomes distressed during the process.
- 4.14. Excellent standards of hygiene will be maintained at all times when carrying out intimate care.

5. Parental responsibilities

- 5.1. Parents will change their child, or assist them in going to the toilet, at the latest possible time before coming to school.
- 5.2. Parents will provide spare nappies, incontinence pads, medical bags, wet wipes and a change of clothing in case of accidents.
- 5.3. A copy of this policy will be read by parents to ensure that they understand the policies and procedures surrounding intimate care.
- 5.4. Parents will inform the school should their child have any marks/rashes.
- 5.5. Parents will come to an agreement with staff in determining how often their child will need to be changed, and who will do the changing.

6. Safeguarding

- 6.1. Intimate care is a regulated activity; therefore, only members of staff who have an enhanced DBS certificate with a barred list check are permitted to undertake intimate care duties.
- 6.2. Wherever possible, staff involved in intimate care will not be involved in the delivery of sex education to the pupils in their care as an extra safeguard to both staff and pupils involved.
- 6.3. Individual intimate care plans will be drawn up for pupils as appropriate to suit the circumstances of the pupil.
- 6.4. Each pupil's right to privacy will be respected. Careful consideration will be given to each pupil's situation to determine how many carers will need to be present when the pupil requires intimate care.
- 6.5. If any member of staff has concerns about physical changes to a pupil's presentation, such as marks or bruises, they will report the concerns to the DSL immediately.
- 6.6. Special consideration will be taken to ensure that bullying and teasing does not occur.

7. Swimming

- 7.1. Pupils in Year 5/6 regularly participate in swimming lessons at Alfreton Leisure Centre: during these lessons, pupils are entitled to privacy when changing; however, pupils will need to be supervised during changing.
- 7.2. Parental consent will be obtained before assisting any pupils in changing clothing before and after swimming lessons.

- 7.3. Details of any additional arrangements will be recorded in the pupil's individual intimate care plan.

8. Offsite visits

- 8.1. Before offsite visits, including residential trips, the pupil's individual intimate plan will be amended to include procedures for intimate care whilst off the school premises.
- 8.2. Staff will apply all the procedures described in this policy during residential and off-site visits.
- 8.3. Consent from a parent will be obtained and recorded prior to any offsite visit.

9. Toilet training

- 9.1. Members of staff providing care will inform another member of staff prior to taking a pupil to be changed or to use the toilet.
- 9.2. Where potties are used, they will be emptied immediately and cleaned with an anti-bacterial spray. The potty or toilet is checked to assess whether it is clean before use and toilet paper is well stocked.
- 9.3. Gloves and aprons will be worn before each change and the area should be prepared to ensure it is clean and suitable for use. Gloves must be worn at all times when changing nappies, and during any instances where the member of staff could come into contact with bodily fluids.
- 9.4. All pupils will be accompanied to the toilet and will be appropriately supervised and supported during the toilet training stage. Staff will be sensitive and sympathetic when changing pupils and will not make negative facial expressions or negative comments. Pupils' efforts will be reinforced by praise where appropriate.
- 9.5. Staff are required to ensure that soiled/wet nappies are changed as soon as possible..
- 9.6. Pupils will be encouraged to wash their hands with soap and warm water, with assistance provided where necessary.
- 9.7. If a pupil has a toileting accident, they will be offered assistance to change or be changed by a member of staff regardless of their age.
- 9.8. To build independence, pupils will be encouraged to replace their own clothes and flush the toilet, if they are capable of doing so.

Parents are consulted on the approach to toilet training their pupil to ensure there is consistency with the approach at home. Pupils' progress is discussed at handover with parents. If any pupil is struggling with toilet training techniques or has any issues, e.g. a rash, this will be discussed with the headteacher and the pupil's parents.

Individual Intimate Care Plan

Child's Name:	Date:	Review:
Nominated Carer's Name		
Main Areas of Need: 1. Support with removing clothes 2. Support with cleaning during nappy change 3. Support to get dressed. 4. Support with toilet trained 5. Support with nappy change.		
Initial Procedure: Make sure a team member knows you are leaving the main classroom to change a child. Make sure the area is clear and free from hazards. Leave the toilet door open. Check that the appropriate supplies are immediately available. Be prepared to ask for support if not. Put in disposable gloves Support child to remove clothing and clean them. Support child to dress. Clean the immediate area with appropriate sanitiser. Put waste: pull ups, nappies, apron, gloves in a nappy bag to go in the Nappy Disposal Unit in the accessible toilet. Adult wash hands, supervise/support child to wash hands. Make a record of the incident. If child cannot be cleaned up using just baby wipes permission from parents to shower the child.		
Arrangements for Trips Same procedure as in school.		
Parent Involved in Plan Specific training for staff in personal care role. Advice sought from medical personnel. Parent Signature:		

